

Terms and Conditions

Ian Hulett Electrical and Handyman Services

May 2023

These are the terms and Conditions of Ian Hulett Electrical and Handyman Services.

1. General

- a. The 'Contractor' is Ian Hulett Electrical and Handyman Services of 77 Ruby's Walk, Fernwood, Newark Nottinghamshire, NG24 3FA.
- b. The 'Customer' is the person who enquires about or engages the Contractor to provide a Service for them.
- c. The 'Service' will be agreed between the Contractor and the Customer at the outset and be as agreed in the Quotation supplied unless subsequently agreed and amended in writing.
- d. The 'Charge' is the sum payable for the provision of the Service. It is payable as set out in these Terms and Conditions unless agreed otherwise in writing.
- e. 'Extra Charges' for work over and above that agreed in the original Quotation will be given to the Customer before the work is carried out. If requested details will be put in writing.
- f. The 'Quotation' is open for 90 days

2. Customers Obligations

The Client will provide complete and honest information about the services required and provide full answers to any questions from the Contractor. They will inform him if any of the replies would change over time. Any information requested by the Contractor will be provided within a reasonable time frame.

3. The Charge

- a. Is payable within 30 days of the date of the Invoice
- b. Payments that remain unpaid 30 days after the due date will incur interest at 8% over the current base rate. An administration charge of £40 may also be charged. (£70 if the outstanding sum is over £1000)
- c. If materials or special equipment is included in the Quotation and either is subject to a substantial price increase, then either the Fee may be renegotiated, or the Contractor has the option to terminate the contract and be paid for work carried out up to that point.

4. Cancellation Policy

- a. Forty-eight hours' notice is required if provision of a Service has to be rescheduled or is cancelled. If such notice is not provided the Contractor reserves the right to charge for

his allocated time.

- b. If special materials or equipment must be supplied by the Contractor, then the Contractor may charge the Customer for their reasonable expenses should they cancel the Service.
- c. If the provision of a Service is postponed more than once the Contractor may refuse to book a further date without payment of a deposit.
- d. If the Contractor is unable to attend on an agreed date for the provision of the Service for any reason due to matters beyond his control, he will inform the Client as soon as possible and arrange a mutually convenient replacement appointment.

5. Termination of the Contract

The Contractor may terminate the Contract without any liability if the Customer fails to cooperate with the Contractors on matters relating to the Service.

6. Liability

- a. If the Customer is a business the liability of the Contractor will be limited to the reimbursement of the Fee paid.
- b. The Contractor will not be liable in contract, tort or otherwise for any economic loss (including, without limitation, loss of profit), or for any other special, indirect or consequential loss or damage arising out of, or in connection with, its provision of any Services for a business Customer
- c. Nothing in these Terms and Conditions will limit or exclude liability for death or personal injury resulting from negligence or any liabilities that may not be excluded by law.
- d. The Contractor will have no liability to any third party or be liable for any indirect charges and expenses to any Customer.

7. Confidentiality

All information supplied to the Contractor will be kept entirely confidential. It will only be released to a third party where required to provide the agreed Service or where required by law but otherwise not without the explicit consent of the Client or where his duty to society at large takes precedence.

8. Registration

The Contractor is registered with www.napit.org.uk who provide the appropriate certification for our service. The Contractor will comply with their rules and procedures. Any required notifications under building control will be dealt with through Stroma

9. Data Protection

The Consultant will comply with current Data Protection laws including the General Data Protection Regulation. (GDPR). A copy of the current Privacy Notice will be supplied upon request.

10. Complaints

Any complaints will be dealt with in accordance with our current Complaints Policy. A copy is available upon request.

11. Applicable Laws

These Terms and Conditions will be governed by the laws of England.